

PROVIDING NATURAL GAS

You are receiving this brochure because you have been identified as a potential excavator working in the area of **NORTH BALDWIN UTILITIES (NBU)** natural gas distribution pipeline system. Though pipelines are the safest, most reliable and efficient manner of transporting natural gas, it is very important that you know the dos and don'ts of pipeline safety in case a leak occurs.



Know what's below.
Call before you dig.

Call 811 Before You Dig
Await the Required Time
Respect the Marks
Excavate (Dig) With Care
Safety is Everyone's Responsibility

CALL BEFORE YOU DIG

Alabama's Damage Prevention law requires that you call the state One-Call System (811) or 800-292-8525 at least 48 hours before you dig. The penalty for failing to call 811 is up to a **\$10,000** fine.

Be prepared to give information (such as the nearest intersection or address) so that locators can identify your work site. You may also outline the area of proposed excavation with white paint to show its exact location.

The One-Call System will provide you with a ticket number and a verbal list of the utility companies being notified. Companies that own buried lines near your work site will then locate the underground facilities and mark them accordingly.

Be sure that all applicable utilities have marked their service lines before digging. All paint, stakes, or flags should remain in place until your project is complete.

KEEPING OUR PIPELINES SAFE

Statistics show that dig-related damages are a leading cause of pipeline accidents. **NBU** is committed to the safety of the public and care of the environment. We take great pains to follow the highest industry standards in order to provide top-quality services to the residents of Baldwin County.



Line markers, like those shown above, are placed at intervals along **NBU's** pipelines. Our markers give an approximate location of the pipeline system and display our telephone numbers.

For more information about our pipeline location or pipeline safety, please feel free to contact us using the information below:

NORTH BALDWIN UTILITIES

25 Hand Avenue
Bay Minette, Alabama 36507

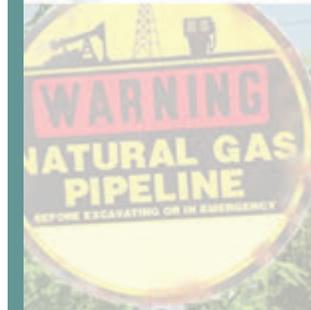
Daytime: 251-580-1626
After Hours: 251-580-2559

Fax: 251-937-0345
www.northbaldwinutilities.com

PIPELINE SAFETY AWARENESS

FOR

EXCAVATORS



NORTH BALDWIN UTILITIES

NATURAL GAS | WATER | WASTEWATER

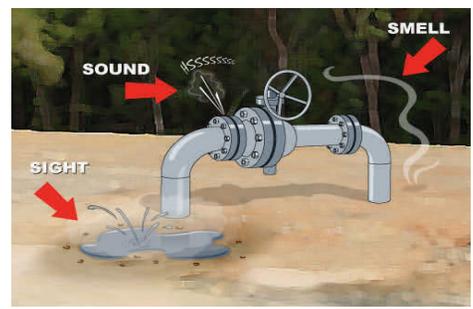


Please help us evaluate our Public Awareness Program by answering the questions below and returning this card to us.

- | | | | |
|--|--------------------------|----|----------|
| 1. Have you received any pipeline safety information from NBU recently? | Yes | No | Not Sure |
| 2. Do you know the number to call before digging? | Yes | No | Not Sure |
| 3. Has your company ever unexpectedly encountered a pipeline while digging? | Yes | No | Not Sure |
| 4. Do you know how to recognize a leak? [Check all that apply] | Yes | No | Not Sure |
| Hissing/roaring noise | <input type="checkbox"/> | | |
| Bubbles in standing water | <input type="checkbox"/> | | |
| Dead vegetation | <input type="checkbox"/> | | |
| Smell of rotten eggs | <input type="checkbox"/> | | |
| 5. Do you know what to do in the event of a gas leak? | Yes | No | Not Sure |
| 6. Do you feel NBU's pipeline facilities are accurately marked for proposed excavations? | Yes | No | Not Sure |
| 7. What additional information would you like to receive about the One-Call system or pipeline safety? | | | |

PIPELINE LEAKS:

RECOGNITION: WHAT TO DO:



- ▶ **Smell:**
Odorized to smell like rotten eggs.
- ▶ **Sound:**
Whistling, hissing or roaring noise.
- ▶ **Sight:**
Blowing gas, dead or dry vegetation, or bubbles in the water near the pipeline.

- If a leak occurs:**
1. Immediately leave the area.
 2. If possible, turn off any vehicles or equipment being used in or near the suspected leak. Abandon any equipment being used and move upwind from the suspected leak.
 3. From a safe location, call 911, your local emergency response number, or **NBU**. Give your name, phone number, location, and a description of the leak.
 4. Warn others to stay away when possible.

- Bad ideas:**
1. **DO NOT** touch, breathe or make contact with the leaking gas. Stay upwind if possible.
 2. **DO NOT** light a match, start an engine, use a telephone, turn on/off any type of electrical switch or do anything that may create static or a spark.
 3. **DO NOT** attempt to extinguish any pipeline fire that may start.
 4. **DO NOT** drive into a leak or vapor cloud area. Automobile engines may ignite the vapors.
 5. **DO NOT** start or attempt to operate valves.

POTENTIAL HAZARDS

Fortunately, pipeline accidents resulting in leaks are relatively rare. You should be mindful, however, of the hazards you might encounter in the event of a leak.

Flammable, explosive mixtures may travel to an ignition source in the air; inhaling vapors may cause dizziness, headache, loss of coordination, and narcosis; and contact with the product may cause burns or severe injury.

Be aware and be safe!

Please call us if...

- * you observe any suspicious activity on or near the pipeline system,
- * you notice or cause any damage to a pipeline; even a little dent or a small scrape in the pipeline coating can result in a dangerous leak later on, or
- * you have any questions or concerns about our pipelines.